



Quality and Safety Policy

As per 9100-9110 Process and Procedure Manual MP-PM-1 section 5.2.1

BODE Aviation Quality and Safety Policy:

“BODE Aviation is committed to Quality and Safe Products and Services delivered on time. Top Management and all personnel are empowered to continuously improve the Aerospace Quality Management System with regard to meeting customer satisfaction, regulatory and statutory requirements and various Interested Party requirements in a controlled and safe manner. Quality and Safety reporting is encouraged at ALL levels of the organization and BODE Aviation ensures that no punitive action will result from such reporting. For the official Safety Policy (approved by the FAA) please see the Safety Management System Manual (current version)”

Quality and Safety is embedded within and specifically referenced in the aforementioned **Master Documents** which again include (but may not be limited to):

- 1) 9100-9110 Process and Procedure Manual Doc# MP-PPM-1**
- 2) FAA Repair Station Manual**
- 3) FAA Repair Station Training Program Manual**
- 4) Quality Control Manual**
- 5) Safety Management System Manual**

An Objectives framework has been established via Key Performance Indicators (KPI's) which can be found on the **Process Interaction Map** (see [Appendix A](#)). The Quality and Safety Policy Statement and related KPI's are reviewed and communicated on a continual basis via postings, meetings (as needed) and the actual results are documented in the most recent **Management Review Template Doc# MP-MR-1**.